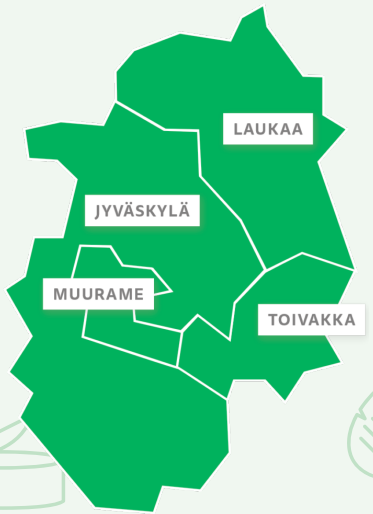


APARTMENT BUILDINGS  
AND TERRACED HOUSES

# Resident's waste guide





# Communal waste management

Waste management is a large entity, which includes many operators. This is how waste management is organised in Jyväskylä, Laukaa, Muurame and Toivakka.

## Hello from Mustankorkea

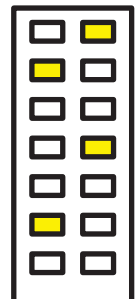
We have made this waste guide book for you so that recycling will be even easier and you will know how the waste management works. Every one of us can take part in protecting the environment by recycling. Due to recycling, waste can be reused as materials, components and energy.

THE AUTHORITY TASKS are performed by [Jyväskylän seudun jätelautakunta](#) determines e.g. the waste regulations and waste charges.

WASTE MANAGEMENT SERVICES are provided by [Mustankorkea Oy](#). The company is owned by four municipalities and it offers waste management services by taking care of the waste collection, delivery, processing and recycling as well as offering information for the residents.

SUPERVISION TASKS, inspections, license and permission are the responsibility of the municipalities' environmental protection authorities and [Keski-Suomen ELY-keskus](#).

*Remember Mustankorkea waste collection points and Rinki eco points. You can find them on the website: [kierratys.info](http://kierratys.info)*



# Waste management in a condominium



**1** IN A CONDOMINIUM'S WASTE COLLECTION SHELTER you can find waste bins for **mixed waste, biowaste, metal, paper** as well as **glass, carton and plastic packaging**. These waste types should be found in all condominiums, which have five or more apartments. Some condominiums can also have shared waste bins.

Condominiums can also order [a recycling guide sign](#) (view photo, ordered directly from a printing office). Stickers can be picked up from Mustankorkea office, Mustankorkea waste centre, Laukaa waste centre or from the communal information centres.

**2** MUSTANKORKEA WASTE CENTRE AND LAUKAA WASTE CENTRE also provide waste management services for you. You can bring us e.g. construction waste, electronic devices (SER), hazardous waste, garden waste and other large/voluminous waste according to [Mustankorkea waste centre](#) and [Laukaa waste centre](#) rates. Additionally small, under five apartment condominiums and detached houses, can use Mustankorkea waste collection points and Rinki eco points, which you can find on the website [kierratys.info](#).

**3** VOLUMINOUS WASTE PICK-UP SERVICE is worth using, if your refrigerator breaks or your old bed needs recycling. [Order pick up for large-size waste items](#), and we will collect your waste according to the service prices and process the waste appropriately.

**4** WASTE IS COLLECTED mainly from **Monday to Friday from 6 am to 10 pm**. Waste is collected on certain weekdays depending on the area. Waste can be collected **one day before or after the normal collection day**. Exceptions are e.g. equipment failure, sickness, holidays or challenging weather conditions. If necessary, your waste can also be collected on Weekends.



✓ **Yes please:** dirty plastic packages, broken plastic goods, ash and cigarettes, diapers and sanitary napkins, pet feces, vacuum cleaner bags

✗ **No thank you:** recyclable waste, construction- and renovation waste, large objects, furniture, electronic equipment, hazardous waste



✓ **Yes please:** fish guts and vegetable peels, used coffee filters, coffee grounds, teabags, tissues and napkins, food leftovers, flower soils

✗ **No thank you:** liquids, pet feces, big bones, food packaging, biodegradable packaging, chewing gums, ash and cigarettes



✓ **Yes please:** empty, dry and clean household plastic packaging, detergent packaging, plastic bags and wrappings, tubes, PVC and styrofoam packaging (no construction styrofoam)

✗ **No thank you:** dirty plastic packaging, mixed waste, other plastic products (e. g. buckets, toys) or corporate plastic packaging



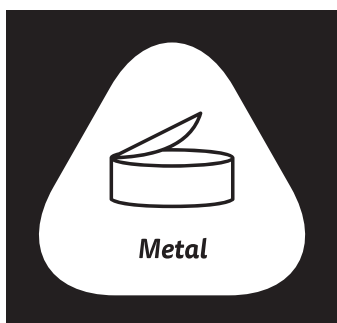
✓ **Yes please:** cardboard boxes, milk and juice cartons, cereal and cookie packaging, pizza boxes, egg cartons, toilet and kitchen paper rolls, paper bags (*Please flatten the packaging.*)

✗ **No thank you:** damp or dirty cartons, styrofoam and plastic, plastic bags



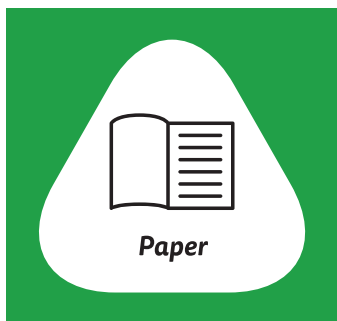
✓ **Yes please:** glass jars, non-deposit glass bottles  
(Remember to remove the tops and lids.)

✗ **No thank you:** healthcare packages (e. g. vials and ampoules), drinking glasses, porcelain, crystal, bulbs and lamps, window or mirror glass



✓ **Yes please:** tins and cans, metal lids, non-deposit beverage cans, aluminium foil, candle covers, cutlery, pots and pans

✗ **No thank you:** hazardous waste, batteries, gas cylinders, large metal objects



✓ **Yes please:** newspapers and magazines, advertisements and flyers, office paper, copying paper, envelopes

✗ **No thank you:** wet or dirty paper, brown paper bags, soft tissues, cardboard package, gift wrapping paper



**Hazardous waste:** Mustankorkea waste centre, Laukaa minor waste station and collection points  
[kierratys.info](http://kierratys.info)



**Pharmaceutical waste:** pharmacies



**Electronic equipment (SER):** Mustankorkea waste centre, Laukaa minor waste station and shops selling these products



**Batteries:** Mustankorkea waste centre, Laukaa minor waste station and points of sale (tape the poles)



# Condominium resident's check list



## APPROPRIATE WASTE BINS FOR YOUR CONDOMINIUM

If one of the waste bins is always full, you can order the waste to be collected **more frequently**. Also check if your waste bin is the right size or should you have more waste bins. > Contact the house manager or chairman of the board.



## REMEMBER TO FLATTEN THE CARDBOARDS

When you are using a waste bin for cardboard and cartons, you should remember to flatten the boxes and packages. This saves room and reduces the condominium's waste costs too. It is not allowed to leave waste outside of the waste bin.



## SAFE AND BARRIER-FREE PASSAGE TO THE WASTE BIN

The condominium's maintenance should remember **sanding and snow removal** during wintertime.

> the waste collection vehicle must be able to access the waste bin from as far as 10 metres



## THE WASTE BIN IS NOT ALLOWED TO BE TOO HEAVY

Remember that garden waste does not belong in biowaste. You can put small amounts of flower soil in the biowaste after the flower has died. Also large and heavy waste does not belong in a condominium's waste shelter. You can bring them to Mustankorkea waste centre, Laukaa waste centre or [order pick up for large-size waste items](#).



## DO NOT PUT LIQUIDS IN THE BIOWASTE

**Biowaste should be as dry as possible**, so that it does not freeze inside the waste bin and complicate the waste disposal.



# Frequently asked questions



## MY KITCHEN'S WASTE COLLECTION SPACE IS SMALL, WHAT DO I DO?

You should have appropriate waste bins for different types of waste in your home. Often the kitchen's waste collection space is quite small, but luckily you can use creativity. Nice looking reusable bags, decorative waste bins as well as different kinds of tables can hide more rarely created waste.

## THE WASTE BIN IN THE WASTE COLLECTION SHELTER IS FULL, WHO CAN HELP ME?

If you notice any problems or deficiencies with the waste collection, **contact the house manager or chairman of the board**. Remember to report the deficiencies as soon as possible, because a complaint about the waste collection should be made within **five weekdays**. Complaints made after this, will not be compensated.

## HOW DO I RECYCLE GARDEN WASTE?

Condominiums can order a container for the garden waste during gardening work. Containers and different kinds of waste disposal units are rented out by several service providers. During gardening work you should take into consideration, that garden waste has to be sorted into different piles at Mustankorkea waste centre. Please sort the garden waste during gardening work: 1) leaves, 2) sticks and branches 3) hawthorn.

Also remember, that non-native species (such as Japanese rose and lupine) do not belong to garden waste. They are accepted at the Waste Centre according to vehicle charge. Non-native species must be put in bags, so that they won't spread into the environment.

## MY NEIGHBOUR DOES NOT RECYCLE, WHAT CAN I DO?

Sometimes some of us recycle less accurately than others. There can be many reasons: hectic life situations, unawareness, ignorance or the fact that, recycling is not yet a natural part of everyday life. Presenting an example is the easiest and neighbour friendly way, but there is also free of charge recycling coaching available (a minimum of 10 persons). You can ask for recycling coaching for condominiums by e-mail: [kierratysvalmennus@mustankorkea.fi](mailto:kierratysvalmennus@mustankorkea.fi)

## WHERE CAN I FIND MORE INFORMATION?

Order our newsletter, so you know, what is happening. At the topical issues page on our website you can find tips and information e.g. on the free of charge garden waste collection or the hazardous waste pick up tour.



# MUSTANKORKEA

Jätteellä *on osoite.*



**Our website:**  
[mustankorkea.fi](https://www.mustankorkea.fi)

**All the waste collection points:**  
[kierratys.info](https://www.kierratys.info)

**Follow us on social media:**



**Information and e-services**  
[www.mustankorkea.fi](https://www.mustankorkea.fi)

**Live chat customer service**  
[www.mustankorkea.fi](https://www.mustankorkea.fi)



**Customer service**  
[@mustankorkea.fi](https://www.mustankorkea.fi/asiakaspalvelu)  
 tel. 010 325 3900

**Office**  
 Kivääritehtaankatu 6 C  
 40100 Jyväskylä



**Mustankorkea waste centre**  
 Ronsuntaipaleentie 204  
 40500 Jyväskylä



**Laukaa waste centre**  
 Katajamäentie 6  
 41340 Laukaa